

## **CONFLICT RESOLUTION SCENARIO**

**Parent:** Eldon, you seem really upset.

**Eldon:** Arlo hit me

**Parent:** Arlo hit you and you are very upset. (Pauses to make sure the child feels understood).

Do you like it when he hits you? (by asking this question, the parent is motivating the child to do something about his problem.)

**Eldon:** No

**Parent:** then tell him, "I don't like it when you hit me." (It is important to tell him in the exact words you want her to use.)

Parent stays available while Eldon tells Arlo

**Eldon:** I don't like it when you hit me.

**Arlo:** Well, that was my toy truck.

**Parent:** Arlo, you didn't like that Eldon took your toy truck?

**Arlo:** No

**Parent:** Tell him, "I don't like when you take my toy truck."

**Arlo:** That's my toy truck. I don't want you to take it.

**Parent:** So the problem is that Eldon wants the toy truck that you have. How could you solve this problem in a way you both could win (or be happy)?